



Struggling to hear on the phone? ClearCaptions lets you SEE what callers say!

**Enjoy the phone, stay connected, live independently.**

We're all looking for products and services that truly make a difference in our daily lives. For those of us with hearing loss, ClearCaptions has surfaced as a true difference maker.

ClearCaptions provides a nation-wide call captioning service that lets you actually SEE the words your phone callers are saying. Although it's a nation-wide service, it's administered by local representatives to keep it personal, accessible and truly enjoyable.

ClearCaptions local representative, [redacted], now explains the value and importance of the service to us and how easy it is to start the service for anyone whose hearing loss might necessitate captioned phone calls.

#### **Meet your local ClearCaptions representative.**

"I've witnessed first-hand how seeing words during a phone call makes a world of difference to people with hearing loss. The smiles and appreciation from those folks is very rewarding. I'm thrilled that I'm able to help make a positive change in these peoples' lives. It drives me and it drives all of us at ClearCaptions."

#### **What is ClearCaptions and how does it work?**

At its simplest, ClearCaptions provides an innovative phone with a color display screen that shows the words a caller is saying, just like closed captioning works on a television. You can read along in near real-time as the caller's words are spoken. It's a real benefit to those with hearing loss, giving them confidence that they're getting every word, whether it's important information—maybe from a doctor—or heartwarming conversation from friends and family.

#### **How much does it cost?**

The good news is our technology, service and support comes at no cost—zero!—to people whose hearing loss necessitates the use of call captioning. A federally administered program supports the service, making it available at no cost to qualified U.S. residents. It's that simple!



### **Is there special equipment required to get ClearCaptions?**

More good news: we provide and install the innovative captioning phone at no cost. Our innovative technology lets you make and receive captioned phone calls with ease, whether you use a traditional landline connection, an internet-based phone service, or even a mobile phone service on your iPhone® and iPad®.

### **What about fees, contracts and long-term commitments?**

No, none of that. Again, since our service is federally administered and is actually presented as a civil right to individuals who would need captioned calling to use a phone just like anyone without hearing loss, there are no surprise fees or commitments. It was all made possible by Title IV of the Americans with Disabilities Act (ADA), signed into law in 1992.

### **How can we get started with ClearCaptions?**

Start now by giving me a call at [redacted]. I'm your local ClearCaptions representative and I'm here to explain more about our service, to get people started with it, and to always be available for them even after they've begun our service.

ClearCaptions has a mission to help people stay connected, remain independent, and enjoy every day where they live, the way they like to live. What a perfect idea!

*"I literally cried when I saw the words my caller was saying.  
Thank you for this amazing phone!"*

*— Karen G., ClearCaptions customer*

FEDERAL LAW PROHIBITS ANYONE BUT REGISTERED USERS WITH HEARING LOSS FROM USING INTERNET PROTOCOL (IP) CAPTIONED TELEPHONES WITH THE CAPTIONS TURNED ON. IP Captioned Telephone Service may use a live operator. The operator generates captions of what the other party to the call says. These captions are then sent to your phone. There is a cost for each minute of captions generated, paid from a federally administered fund.